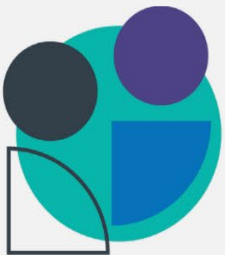


# ISO Implementation Frequently Asked Questions



## CGBC

**Our unique “CGBC Approach” for implementing ISO Standards simplifies the pathway to ISO certification within a timeframe that suits you.**

### **WHY SHOULD MY COMPANY INVEST IN ISO CERTIFICATION?**

ISO certification gives you a sustainable competitive advantage that can lead to significant increase in profitable sales and a growth in exports. If others in your industry have certification and you don't – you could be missing out on business that they are getting.

An improved quality management system will reduce your costs and increase productivity. The improved systems will lead to better customer service which helps with customer retention and referrals.

The international standards and registrations will open your company up to a range of possibilities for doing business outside Ireland.

### **WHAT IS THE DIFFERENCE BETWEEN ISO AND A QUALITY MANAGEMENT SYSTEM?**

A quality management system (QMS) is a set of policies and processes. ISO 9001 is an example of an internationally recognised QMS. It is a way of standardising procedures to ensure best practice and basically it is just 'good business sense'.

### **WHAT IS THE DIFFERENCE BETWEEN ISO CERTIFICATION AND ISO ACCREDITATION?**

ISO certification is what the company receives on completion of the process. ISO Accreditation refers to the independent body that audits the company and issues the certificate.

### **WILL I GET A BESPOKE QUALITY MANAGEMENT SYSTEM?**

Yes, it is important that the QMS is specially designed for you and around your business. If it reflects what you do and what you are trying to achieve then it becomes a way of working, rather than a piece of paper. Also, if it makes sense then all employees will buy into it and when procedures improve staff morale improves too.

**CGBC – Ireland's Leading ISO Consultancy**

**E: [Hello@cgbc.ie](mailto:Hello@cgbc.ie) | W: [cgbusinessconsulting.com](http://cgbusinessconsulting.com) | T: +353 (0)1 620 4121**

**#WeKnowISO**

## HOW MUCH WILL IT COST?

We work with clients from a wide range of industries and companies of different sizes so we will have a good grasp of how long the process will take from the very start. We will give you an accurate quotation before we start so there are no surprises later.

Our clients always tell us that the money spent on achieving ISO certification was one of the best investments they made for their business, and it has paid for itself many times over with lower overhead costs and increased revenue. So, the cost could be higher to your business if you don't decide to implement ISO.

## HOW LONG DOES IT TAKE AND WHAT WILL THE PROCESS BE LIKE?

We guarantee success on the first attempt. We can do it all in 12 weeks from start to finish.

Before we kick off any project, we will meet with your team, to find out more about each other. We will create a proposal based on your requirements and what standards you are looking to achieve certification.

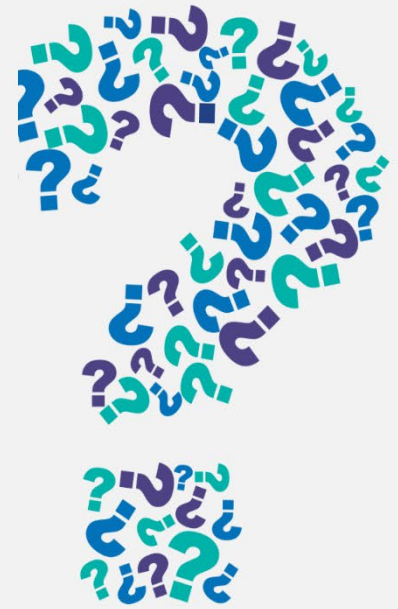
We will then agree a start date and work through the required documentation, communication, training, and implementation processes seamlessly.

We will work with your team to optimise the best method of working together, people are at the centre of CGBC.

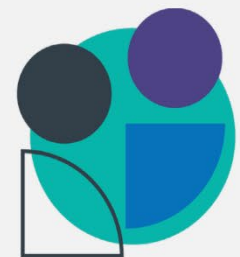
We apply our unique "CGBC Approach" which follows the tried and trusted process to ensure your organisation achieves certification for the required standards.

## CGBC Values

We are a customer centric organisation where people are at the centre of what we do.



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